

PAUL JACKSON

Senior QA Engineer | Web, API & Test Automation

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Portfolio: <https://paul-jackson-qa-paul-s-team7.vercel.app>

PROFILE

Senior QA Engineer with over 4.5 years of experience testing SaaS platforms, developer tools, AI features, and data heavy web applications. Strong background in functional and exploratory testing, REST API verification with Postman, SQL data checks, and Playwright (TypeScript) automation using the Page Object Model (POM) in GitHub Actions CI/CD pipelines. Skilled at catching bugs early, testing complex billing and permission flows, and writing clear bug reports with full network and console logs so engineers can fix issues quickly.

PROFESSIONAL EXPERIENCE

Senior QA Engineer | GreatFrontEnd (Jul 2025 to Jun 2026 | Singapore, Remote)

- Tested 80+ user workflows across GreatFrontEnd coding workspaces and Socialmon, covering Vim mode editor commands, code execution, login flows, saved inspiration boards and role permissions.
- Built and maintained Playwright (TypeScript) regression test suites using the Page Object Model (POM), running automated checks in GitHub Actions CI/CD pipelines before code merges.
- Tested 100+ REST API endpoints in Postman for schema rules, auth headers, pagination, and rate limits, and verified Stripe subscription checkouts and webhooks with zero billing sync issues.
- Checked 200+ AI generated code reviews and workspace hints against task requirements and edge cases, verifying output accuracy, state changes, and safety rules.
- Compared responsive UI layouts against Figma designs across 5 screen sizes to catch 45+ visual bugs, and cut repeat sprint rework by 22% by attaching HAR files, network traces, and console logs to bug tickets.

QA Engineer | Kidadi (Jan 2023 to Jun 2025 | UK, Remote)

- Owned QA for Mydas AI content and discovery features across weekly releases, covering location search, filter combinations, user onboarding, email newsletters, and account retention flows.
- Created and maintained 60+ modular Playwright smoke and regression tests, running automated checks across 100+ GitHub pull requests to cut manual regression testing time by 35%.
- Tested AI content workflows for hallucinations, prompt injection edge cases, editorial rule violations, search index errors, and broken category tags.
- Verified REST APIs, third party integrations, and backend database records using SQL joins and aggregations to fix mismatches between API responses and UI dashboards.
- Sped up production bug fixes by 28% by matching Zendesk support tickets with Sentry error logs and network requests, and reduced sprint rework by 18% through early requirement reviews.

QA Engineer | QA Programmers (QAP) (Jan 2022 to Dec 2022 | Telangana, India)

- Managed 1,200+ functional test cases in Jira (Xray and Zephyr), linking test coverage directly to product requirements for enterprise ESG and financial reporting releases.
- Wrote SQL queries using joins and aggregations to check backend data accuracy and math calculations across 10+ core ESG and financial reporting metrics.
- Ran API load and performance tests in Apache JMeter to find speed bottlenecks, logged 150+ browser bugs with clear reproduction steps, and supported 15+ Kubernetes staging and production releases.

TECHNICAL SKILLS

Test Automation & CI/CD: Playwright, TypeScript, JavaScript, Page Object Model (POM), GitHub Actions (CI/CD), HTML Test Reports, Git

Manual & Product QA: Functional Testing, End to End Testing, Exploratory Testing,, Regression, Boundary Value Analysis, RBAC, Cross Browser & Responsive UI (Figma)

API, Database & Performance: REST APIs, Postman, JSON Schema Validation, Webhooks (Stripe), SQL, Apache JMeter, Lighthouse

Debugging & Test Management: Jira, Xray, Zephyr, Chrome DevTools (Network, Console, HAR), Sentry, HTTP Toolkit, Kubernetes Smoke Checks, Agile, Scrum, SDLC, STLC

EDUCATION

Bachelor of Technology (B.Tech) in Computer Science & Engineering | AIET (RTU), Jaipur | 2017 to 2021